

REVISED POSITION VACANCY NOTICE City of Ketchikan

October 2, 2019

SPECIFICS

O. 20.1.100				
TITLE: LIBRARY ASSISTANT II				
DEPARTMENT:	LIBRARY	DIVISION:	UAS CAMPUS	
STATUS:	Regular Part-time	HOURS/DAYS:	Monday – Friday (some Saturdays) 30 hrs/week August 16 th -June 30 th 10 hrs/week July 1 st -August 15 th	
GRADE/STEP:	344 / A	DUTIES:	See attached job description	
HOURLY:	\$19.49	UNION STATUS:	YES	

SPECIAL REQUIREMENTS:

Specialized training in library science or a related field; A Bachelor's degree is desirable.

Three years of increasingly responsible library or customer service experience.

ADVERTISING REQUIREMENTS

Position Closes: October 7, 2019 @ 5:00 PM

APPLICATIONS MUST BE RECEIVED BY CLOSING DATE WHERE: Local Only Statewide Pacific NW National WHO: Major papers in specified area: Ketchikan Daily News Special agencies/associations: Job Service OTHER: City of Ketchikan Website

APPLICANT PROCESSING INSTRUCTIONS

FOR APPLICATION AND COMPLETE JOB DESCRIPTION CONTACT: THE CITY OF KETCHIKAN, 334 FRONT STREET, (907) 228-5631 OR ON-LINE AT www.ktn-ak.us/jobs

CITY OF KETCHIKAN IS AN EQUAL OPPORTUNITY EMPLOYER

LIBRARY ASSISTANT II – UAS KETCHIKAN CAMPUS

Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are <u>not</u> intended to reflect all duties performed within the job.

SUMMARY DESCRIPTION

Under general supervision, assists patrons in using library resources and performs paraprofessional and advanced clerical library work at the advanced level at the UAS Ketchikan Campus library division of the Ketchikan Public Library.

The Library is dedicated to the informational needs of the community. The Library Assistant II - UAS Ketchikan Campus contributes to this mission by assisting patrons in locating educational and professional materials, and by managing the circulation of highly valuable and occasionally extremely rare resources. The person must perform these duties with a high degree of accuracy, initiative and ingenuity. The Library Assistant II - UAS Ketchikan Campus assumes responsibility for operation of the assigned area of the Library in the absence of the Library Manager and the Librarian. The Library Assistant II - UAS Ketchikan Campus must perform these duties in a manner that reflects positively on the City and the Department.

Library Assistant II is distinguished from Library Assistant I in that the employee is not restricted to clerical tasks, has lead responsibility and fills in for the Senior Librarian in his/her absence. Library Assistant positions are allocated to the I or II level based on the variety and complexity of work assigned, knowledge required, and degree of lead/supervisory responsibility.

REPRESENTATIVE DUTIES

The following duties are typical for this classification. Incumbents may not perform all of the listed duties and/or may be required to perform additional or different duties from those set forth below to address business needs and changing business practices.

- 1. Registers borrowers, circulates library materials, maintains circulation records, collects fines, and performs a variety of circulation duties using the library computer system.
- 2. Catalogs and processes new library materials.
- 3. Performs advanced reference interviews and assists patrons in obtaining requested information and materials; prepares finding aids for specific subjects.
- 4. Prepares and distributes promotional material to publicize library programs; prepares regular rotating exhibit at the Ketchikan Public Library; uses Facebook to publicize programs online.
- 5. Plans, organizes the programs and arranges for the UAS faculty members to lead the Ask UAS series of public programs.
- 6. Processes Interlibrary Loan requests from campus patrons and requests from participating OCLC libraries; maintains Interlibrary Loan records.
- 7. Processes book and materials orders.

- 8. Assumes responsibility for the operation of the Library in the absence of the Library Manager and the Librarian.
- 9. Participates in the maintenance and design of the library website or designated library web pages; assists Library Manager and the Librarian with creating material for and maintaining the library website.
- 10. Trains and leads student workers.
- 11. Periodically writes a write a book review or library-related column for the newspaper.
- 12. Performs related duties as required.

QUALIFICATIONS

The following generally describes the knowledge and ability required to enter the job and/or be learned within a short period of time in order to successfully perform the assigned duties.

Knowledge of:

Operations, services, and activities of a library.

Principles of supervision.

Procedures for processing library materials.

Book conservation and repair techniques.

Office procedures, methods, and equipment including computers and applicable software applications such as word processing, spreadsheets, and databases.

Operating characteristics and care for a variety of library equipment including computer terminal, printer, copier, and microfilm/microfiche readers.

Bibliographic search methods and techniques.

Principles and procedures of record keeping and filing.

Principles and techniques of customer service.

English usage, spelling, grammar, and punctuation.

Library of Congress classification system.

Desktop publishing and website maintenance.

Ability to:

Oversee and participate in the physical maintenance of library materials.

Process incoming material and enter into various databases.

Provide assistance and respond appropriately to requests and inquiries from patrons.

Effectively present information in person or on the telephone.

Plan and conduct programs for faculty, students, staff and the general public.

Adapt to changing technologies and learn functionality of new equipment and systems.

Perform a variety of library support duties and activities.

Operate office equipment including computers and supporting word processing, spreadsheet, and database applications.

Design, create, and maintain web pages.

Maintain accurate and complete records and files.

Work independently in the absence of supervision.

Communicate on a one-to-one basis with students, faculty, and members of the public.

Understand and follow oral and written instructions.

Communicate clearly and concisely, both orally and in writing.

Establish and maintain effective working relationships with those contacted in the course of work.

<u>Education and Experience Guidelines</u> - Any combination of education and experience that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

Education/Training:

Equivalent to the completion of the twelfth grade supplemented by specialized training in library science or a related field. A Bachelor's degree is desirable.

Experience:

Three years of increasingly responsible library or customer service experience.

PHYSICAL DEMANDS AND WORKING ENVIRONMENT

The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

Environment: Work is performed primarily in a library setting; full or part-time, flexible schedule with some evening or weekend work; regularly interacts with UAS faculty and staff as well as the general public including contacts of a complex or occasionally adversarial nature.

Physical: Primary functions require sufficient physical ability and mobility to work in a library setting; to stand or sit for prolonged periods of time; to occasionally stoop, bend, kneel, crouch, reach, and twist; to lift, carry, push, and/or pull light to moderate amounts of weight; to operate office equipment requiring repetitive hand movement and fine coordination including use of a computer keyboard; and to verbally communicate to exchange information.

<u>Vision:</u> See in the normal visual range with or without correction.

Hearing: Hear in the normal audio range with or without correction.

Grade: 3-44 Union: Yes/GGU FLSA: Non-Exempt

Date Approved: February 12, 1992 Date Amended: February 10, 2006

Date Amended: June, 2007 (Johnson & Associates)

Date Amended: November 2015 Date Amended: August 2019

Human Resources Manager Approval	-
City Manager Approval	-